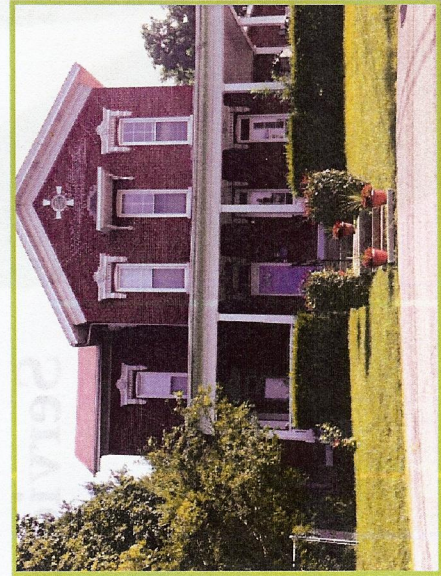


Residential Services

We provide safe shelter in a secure location for victims and their dependent children. Trained staff is available at the shelter 24 hours a day, 7 days a week to assist clients in meeting personal goals and objectives, or to just listen when clients need to talk. Residential clients are provided services such as:

- **Case Management**
- **Personal and Agency Advocacy**
- **Referrals to Other Agencies**
- **Daily Support Groups**

In addition, trained advocates operate our 24-hour Help and Information line. Callers may receive immediate assistance in emergency situations or have questions answered and receive referrals to other agencies. Callers may remain anonymous if they choose.



Our facility can provide shelter for victims and their children in a warm and secure environment.

Victim Advocacy

Victim advocates are available to accompany victims to court and will provide emotional support and information. Victim Advocates are not attorneys, but will upon request provide information about obtaining protective orders and answer questions regarding the legal and judicial system and processes. Support groups are offered in each county on a varying schedule. Clients may make appointments with Victim Advocates for individual educational or support sessions. Victim Advocates may also provide referrals to other agencies upon request from the client.

Education Program

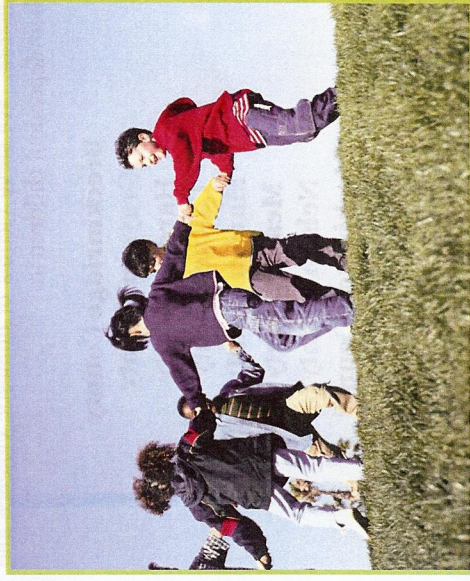
We provide professional training for law enforcement, educators, social workers, health care, business professionals, and the faith community. Our Educators can also provide information about violence in the workplace.

We are available to participate in community awareness events, health, and resource fairs. Programming for children and youth include the topics: Hands are Not for Hitting; Violence Free—That's Me, Conflict Resolution, and Healthy Relationships. We can provide speakers for civic group meetings or other special events. For information call: (270) 765-4057.

Our adult program is designed to provide clients the skills they need to lead independent and violence free lives.

Children's Program

Our Child Advocate will meet individually with your child or children to help them transition to communal living. Your child may make appointments for individual sessions with the Child Advocate as needed. In addition to individual sessions, age-appropriate support group opportunities will be offered daily. The Child Advocate will also help your child to develop a personalized safety plan and will be available to answer questions or just listen whenever your child needs to talk.



Our dedicated children's staff is available to assist the youngest victims of domestic violence by providing age-appropriate services.

UPDATED MARCH 2017

What To Do If Violence Occurs?

- Get out, go to a neighbor or friend
- Call 911
- Go to the hospital emergency room
- Call SpringHaven, inc. at (800) 767-5838